

PRIVACY POLICY

AABR — Accomplished Automotive Body Repairs Effective Date: 5 July 2026 Last Updated: 5 July 2026

1. Introduction

AABR Accomplished Automotive Body Repairs ("we", "our", "us") is committed to protecting your personal information. This Privacy Policy explains how we collect, use, store, and protect your information when you visit our website or use our services.

2. Information We Collect

Information you provide directly:

- Full name
- Email address
- Phone number
- Vehicle details (make, model, year)
- Service enquiry details submitted via our contact or booking forms

Information collected automatically:

- Browser type and version
- Pages visited and time spent on site
- Referring URLs
- General location (city/region level)

3. How We Use Your Information

We use your information to:

- Respond to service enquiries and booking requests
- Schedule and confirm appointments
- Send service-related updates and reminders
- Improve our website and services
- Comply with applicable legal obligations

We do not sell, rent, or share your personal information with third parties for marketing purposes.

4. Data Storage & Security

Your information is stored securely and accessible only to authorised AABR staff. We implement reasonable technical and organisational measures to protect your data against unauthorised access, loss, or misuse.

5. Retention

We retain your personal information only as long as necessary to fulfil the purposes outlined in this policy, or as required by law. Booking and service records may be retained for up to 5 years for business and warranty purposes.

6. Your Rights

You have the right to:

- Access the personal information we hold about you
- Request correction of inaccurate information
- Request deletion of your information (subject to legal obligations)
- Withdraw consent for communications at any time
- To exercise any of these rights, contact us at the details below.

7. Cookies

Our website may use basic cookies to improve your browsing experience. These do not collect personally identifiable information. You can disable cookies through your browser settings.

8. Third-Party Links

Our website may contain links to external sites. We are not responsible for the privacy practices of those sites and encourage you to review their policies independently.

9. Contact Us

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